iPANIC^{TM} CONTACTS and CONFIGURATION for RIM BlackBerry

Creating Emergency Contacts:

1. Confirm **iLink Mobile** is in your **BlackBerry Downloads** folder or **Main Menu**.

   Click on your **Address Book** to create new contacts within your Smartphone.

2. Press your **Menu** button and create a **New Address** entry with an emergency contact's cell number and email address. If you want to test this first, we suggested you enter your own contact information within your **Address Book**. Example:

   New Address

   ...

   Email: My Email Address

   ...

   Mobile: My Mobile Number

3. Press your **Menu** button and create a "**New Group"** for each of the following. **PANIC_CALL**, **PANIC_SMS**, **PANIC_EMAIL** exactly as printed with case sensitivity**.** When you create the first **"New Group"** you will be required to select "**Add Member"** to enter at lease one address or member's contact information to the group from your **Address Book,** then select **SAVE** to complete this step.

   Example:

New Group: PANIC_CALL	New Group: PANIC_SMS	New Group: PANIC_EMAIL
My Name (Mobile)	My Name (Mobile)	My Name (Email)

   Always insure that you enter a **mobile number** for your **PANIC_SMS** entry and **NOT a Home or Work number**.

   You can create up to five (5) SMS and EMAIL Emergency Contacts within your BlackBerry smart phone.

   Note: After you successfully complete Step4, you should return to Step3 in order to enter your real emergency SMS and Email contacts, such as **parents, co-workers and friends.**

iPanic™ Test with your Security Provider:

4. **Please contact your Security Provider to coordinate your test in order that you do not invoke a live response to an iPanic test.**

   Before testing, insure that you move to an outdoor (GPS available) location or indoor (mapped WiFi) location. (Note: WiFi set to automatically connect).

   Edit or create a new PANIC_CALL group with the emergency number of your Security Provider entered in the group as below leaving the other groups unchanged. Note, you are only allowed one (1) PANIC_CALL group entry.

   To initiate an **iPanic™** sequence, locate and click on the iLink Mobile icon on your main menu. Press the designated "Panic" button or "Menu" button rapidly. On BlackBerry devices release 4.70 or later the Panic button is the "Standby" button also known as the "Play" button for multi-media applications, located on the top of your BlackBerry. The specific iPanic sequence is:

   Rapidly Press 3 times within 3 seconds

Menu or Standby Button

   This sequence mimics a typical human "panic" response which is to repeat the same action rapidly and continuously under stress.

   If the above is correctly configured and you follow these sequences, your real-time position should be displayed on the dispatch screen of your Security Provider and your PANIC_CALL will connect to your Security Provider. You should also receive an iPanic SMS/text and Email link sent back to you which will show you where you are. Now, just enter your contacts (Step3). After your first successful **iPanic™ test**, we recommend that you use the **Test Panic** menu option for future alarm tests as this will send you an SMS/text message with your smartphone. Note the Test Panic feature is only available on WinMobile devices.

   For support, contact support@ilinkwireless.ca